



HEATING > COOLING > RENEWABLE ENERGY

Customer Feedback Questionnaire

How did you hear about GSM?

Through a friend.

How would you describe GSM's approach to finding out your requirements and providing suitable solutions?

Excellent. Listened to our requirements & provided a number of options that were simple to understand & compare. Did not overload us with irrelevant information.

What did you feel about GSM's sales approach?

Excellent, not pushy, easy to contact, efficient with producing quotes

What made you choose GSM Limited?

Good reputation, straight forward, seemed to want to do a good job & install a system that suited our needs. Competitively priced.

Did you find that GSM's approach to non-deposit taking was reflective of their sales and service ethics?

Excellent Service all around. Develops high level of trust on both sides.

Were you kept informed by GSM at all times as to installation start dates, delivery, on-going works, completion and commissioning?

YES, excellent communication in all areas.

Rating your overall experience from start to finish, how would you rate your experience of working with GSM?

1 - Poor

2 - Satisfactory

3 - Excellent



Would you recommend friends, family and colleagues to GSM? YES

Any Additional Comments? The chaps doing the work were a pleasure to have here, they fitted in with our work routine & had minimal impact on the livestock! ie were quiet & didn't upset the livestock. Top class service from start to finish - Thank you.